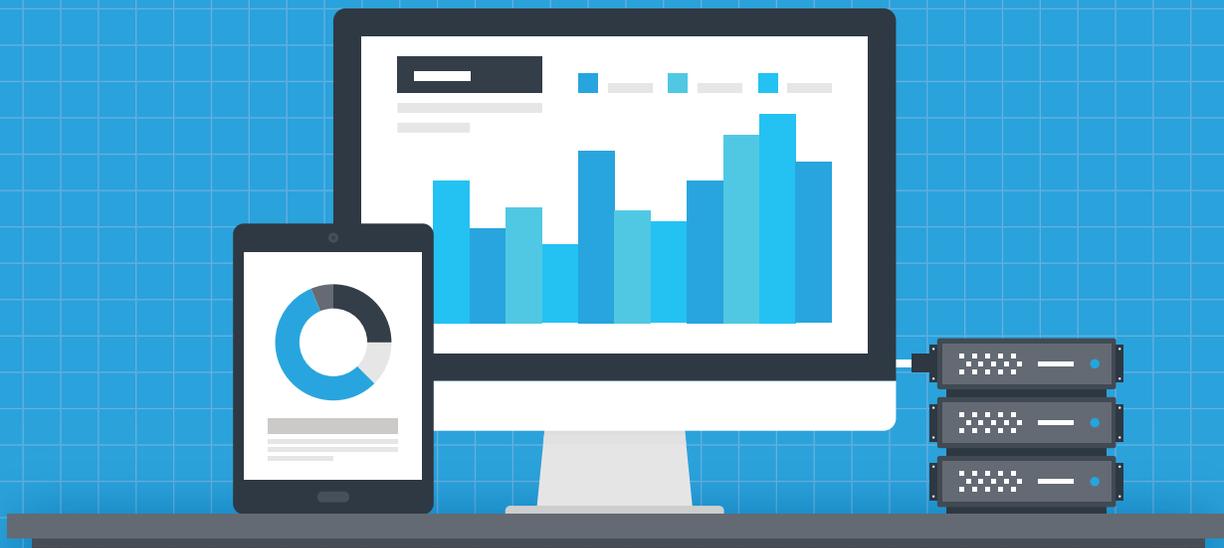


# Managed IT Services

SimplifyEd will help to eliminate expensive downtime. Our team will monitor, manage, and provide timely issue resolution, so you can be confident your network is always up to speed with your institutional goals.



[www.simplifyed.com](http://www.simplifyed.com)

# Take control of your IT systems

We understand the challenges—both economic and systematic—administrators in the higher education sector face on a daily basis. Managing the complexities of your IT systems doesn't have to be one of them. We work with you to “untangle the web,” by providing complex business technology needs. We free you to focus on your overall institutional strategy. Starting with an assessment to establish your needs, we employ a rigorous process of design and implementation to ensure quality and efficiency throughout. Our solutions will help to eliminate expensive downtime. Our team will monitor, manage, and provide timely issue resolution, so you can be confident your network is always up to speed with your institutional goals.

## How we can help

### Complete IT management solutions for every need

#### Network Infrastructure Assessment

SimplifyEd empowers you with knowledge of your system's functionality—and where it may be lacking.

Our team spends as much time as needed (typically 2-4 weeks, depending on the size of your network infrastructure) meeting with your stakeholders and assessing your environment.

Then, we'll provide you with a full report of our findings, along with recommendations for improving your network policies and procedures, so that they meet your strategic goals.

#### Student Identity Management

Imagine a student being able to login to any computer on campus and get only the applications they need for their studies at that particular time.

SimplifyEd can do this by building an interface into your student information system to get student enrollment data and provision the application process with Identity Management and Microsoft App-V or System Center Configuration Manager.

Instead of having to build your computer labs across programs for every start, we can streamline the application delivery required by start date and program or area of study, taking a huge load off of your IT department.

#### Technology Asset Management

SimplifyEd can lower your maintenance costs and maximize your ROI. The overhead of managing your equipment and keeping changing technology, software upgrades and security patches can be overwhelming.

We have the expertise and tools that allow us to streamline and automate this process, driving down the cost of support and maintenance. From deployment and provisioning, to lifecycle management, we can implement a streamlined process to collect and report, allowing you to make well-informed decisions to meet your business goals.

#### Staff Augmentation and Placement

SimplifyEd can reduce your staff and management overhead, as well as leverage experts for specialized and quick resolutions to technology issues.

We work with you to ensure that your IT staff has the skills and experience to be efficient and effective within your infrastructure environment.

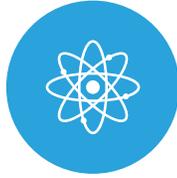
Along with augmenting your existing staff, we can leverage our onshore or offshore resources to outsource your processes and further reduce your operations cost. We also consult in technical staff recruitment, ensuring that their skills and experience will match your environment and the complexity of your systems.

## Key Benefits



### **We Make IT Better**

Our solutions will streamline your system and maximize your productivity



### **We Make IT Simple**

Our comprehensive system management solutions eliminate administration headaches



### **We Make IT Work**

We build resiliency into your system to maintain business continuity



### **We Make IT Cost-Efficient**

Our streamlined solutions will help lower your cost and deliver fast ROI

## **ERP Management**

SimplifyEd ensures efficient and accurate resource planning. We have expertise in managing Oracle ERP, Microsoft Dynamics, and other enterprise resource planning systems. Depending on your particular platform needs and the size of your project, we will engage the right resources to drive day-to-day support, as well as all migrations and upgrades.

## **Database Management**

Be assured you're getting the most from your valuable data with SimplifyEd. Our expertise enables us to support and maintain your Microsoft SQL Server, Oracle, and MySQL databases. We provide around-the-clock support of your database operations with real-time monitoring, as well as virtual DBA roles to assist with your data operations and development needs.

## **Service Desk Outsourcing**

We can free you to focus on your strategic goals by taking on the support of your IT assets or applications. SimplifyEd will build and manage a service level agreement for your specific needs. With our expertise in supporting large enterprise networks, we are able to host your help desk onshore, offshore, or blended—and ensure professional, hassle-free and productive support. Our industry leading service desk platform offers response times as fast as your needs require.

## **Device Management and Monitoring**

We enhance your network's transparency by implementing solutions to monitor your network and assets for any alerts, errors, changes, and events. With our knowledge of SolarWinds, Microsoft SCOM, Quest and other monitoring systems, we will maintain your infrastructure and monitoring trends, driving system availability and minimizing downtime.

## **Vendor Management**

Are you getting the most from your technology vendors? We'll make sure you do. SimplifyEd can help with contract negotiation, cost structuring, accountability, and support to drive down your costs. We do this by leveraging our depth of knowledge and excellent relationships with top vendors in hardware, software and procurement such as HP, Dell, IBM, CDW, Cisco, and VMware, as well as telecom vendors such as AT&T, Verizon, CenturyLink, FPL Fibernet, Windstream, Level 3, Mitel, and ShoreTel.

## **Business Continuity Planning**

Planning for short or long-term disruption can be complex and difficult to implement. The keys to fast recovery are strategic business continuity planning and tactical response. SimplifyEd's intelligent disaster planning is designed to provide resilience and protection, keeping your business running even when a disaster or unplanned event occurs.

# Making technology work for you

Your campus technology should work for you. Not the other way around. In our years of experience in providing technology solutions for higher education, we have found that the best implementations are those that are highly streamlined and cost-efficient.



## Let's start with an assessment of your needs...

Many organizations know they have technology needs, but aren't sure what they are. That's what we're here for. Contact SimplifyEd today about an assessment to establish your needs. From there, we'll advise you on the next steps.

**Call or email us today, and let's make your technology work for you.**

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